## NCIHC Language Access Congress 2023 Agenda

### Thursday Evening Reception Agenda
September 28, 2023

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<th>Time</th>
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<tr>
<td>7:00-7:15 pm ET 6:00-6:15 pm CT 4:00-4:15 pm PT</td>
<td>Event Kickoff Welcome &amp; Introductions</td>
<td>7:15-7:45 pm ET 6:15-6:45 pm CT 4:15-4:45 pm PT</td>
<td>Interpretor Reception &amp; Meet and Greet Mixer</td>
<td>7:45-8:00 pm ET 6:45-7:00 pm CT 4:45-5:00 pm PT</td>
<td>Music by Edna Vazquez who tours with Pink Martini</td>
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### September 29, 2023

#### Login, Visit the Expo Center
10:15-11:00 am ET 9:15-10:00 am CT 7:15-8:00 am PT

#### NCIHC Language Access Champion Award Presentation
12:15-12:30 pm ET 11:15-11:30 am CT 9:15-9:30 am PT

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<td>1:30-2:45 pm ET 12:30-1:45 pm CT 10:30-11:45 am PT</td>
<td>LANGUAGE ACCESS CAFE  Raciolinguistics – Disparities in Language Access    Laura Beatriz Price</td>
<td>11:00-11:15 am ET 10:00-10:15 am CT 8:00-8:15 am PT</td>
<td>NCIHC Board President Welcome Address</td>
<td>11:15-12:15 pm ET 10:15-11:15 am CT 8:15-9:15 am PT</td>
<td>Keynote Speaker  Melanie Fontes-Rainer, Director of the Office of Civil Rights, DHHS  Language Access for Individuals with Limited English Proficiency  Making sure no one is left behind because of language barriers</td>
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#### NCIHC Organizational Members Sponsor Spotlight
12:30-1:15 pm ET 11:30-12:15 pm CT 9:30-10:15 am PT

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<td>2:45-3:15 pm ET 1:45-2:15 pm CT 11:45-12:15 pm PT</td>
<td>Exhibitor Showcase and Lunch Break</td>
<td>3:15-4:15 pm ET 2:15-3:15 pm CT 12:15-1:15 pm PT</td>
<td>NCIHC Founder’s Panel Discussion  Ignatius Bau, Facilitator with Panelists: Shiva Bidar, Cynthia E. Roat, Eduardo Berenstein, Maria-Paz Beltran Avery, Cornelia E. Brown, Dr. Julia Puebla Fortier, Thu-Van Nguyen</td>
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#### LANGUAGE ACCESS CAFE  Child Interpreters: How can we bring this practice to an end? And should we?  Jorge U. Ungo
4:30-5:45 pm ET 3:30-4:45 pm CT 1:30-2:45 pm PT

#### WORKSHOP  Language Access and Interpreters as Catalysts for Diversity, Equity, and Inclusion in Healthcare  Carol Velandia Pardo
4:30-5:45 pm ET 3:30-4:45 pm CT 1:30-2:45 pm PT

#### LANGUAGE ACCESS CAFE  Quality Control for Onsite and Remote Interpreting  Yuliya Speroff
4:30-5:45 pm ET 3:30-4:45 pm CT 1:30-2:45 pm PT

#### PANEL  Project ROLE and a Journey Toward Building Qualified Bilingual Workforce and a Community of Medical Interpreters  Cindy Hou, Tiffany Delgado Bickley, Dwight McBee, Barbara McCormick, Valerie Guerrero-Hen, Christina Carty, Kait Riestenberg, Bill Tan
4:30-5:45 pm ET 3:30-4:45 pm CT 1:30-2:45 pm PT

#### LANGUAGE ACCESS CAFE  Integrating Behavioral Health Training into Standard Healthcare Interpreter Training  Anita Diabate, Eva Stitt, Andy Schwieiter
5:45-7:00 pm ET 4:45-6:00 pm CT 2:45-4:00 pm PT

#### WORKSHOP  Advocating for Communication Equity in Healthcare Services  Joana Ramos
5:45-7:00 pm ET 4:45-6:00 pm CT 2:45-4:00 pm PT

#### WORKSHOP  How Do We Get Health Care Interpreting Back on Track? Do we need to reset?  Nina Scott, Rosario Gomez, Beatriz Ortiz
5:45-7:00 pm ET 4:45-6:00 pm CT 2:45-4:00 pm PT

## NCIHC Board President Closing Address & Silent Auction Winners
7:00-7:30 pm ET 6:00-6:30 pm CT 4:00-4:30 pm PT