Patient moves through these steps in seeking care

**Identifying with information about care and treatment needs**
- **Vulnerability**: Patient needs interpretation, does not understand, instructions.
- **Consequence**: Patient slotted into wrong language need.
- **Barrier**: New team not made aware of language need, mobility or disability accommodation.

**Anticipate barriers and prepare for next steps**
- **Identifying with information about care and treatment needs**
- **Vulnerability**: Low literacy, low health literate, culturally marginalized; staff annoyed.
- **Consequence**: Patient does not seek care appropriately.

**Identifying with information about care and treatment needs**
- **Vulnerability**: Decreased mentation, cognitive impairment, decreased mental health,... 
- **Consequence**: The system checks off the list;

**Identifying with information about care and treatment needs**
- **Vulnerability**: Little science background; formal education. Not used to active participation;
- **Consequence**: Patient signs consents simply not be attended.

**Identifying with information about care and treatment needs**
- **Vulnerability**: Deaf, language need, low health literacy.
- **Consequence**: May drop out of care or therapy.

**Identifying with information about care and treatment needs**
- **Vulnerability**: Not familiar with concept of self-care.
- **Consequence**: Patient does not seek care if assistance is needed.

**Identifying with information about care and treatment needs**
- **Vulnerability**: Not familiar with health care systems.
- **Consequence**: Patient slotted into wrong diagnostic category.

**Identifying with information about care and treatment needs**
- **Vulnerability**: Unfamiliar with health care systems.
- **Consequence**: Consequences: Delay in dealing with symptoms appear.

**Identifying with information about care and treatment needs**
- **Vulnerability**: Conflict, low vision.
- **Consequence**: Care delayed because forms not filled in,

**Identifying with information about care and treatment needs**
- **Vulnerability**: Engaged in home care.
- **Consequence**: Or patient re-scheduled,

**Identifying with information about care and treatment needs**
- **Vulnerability**: Unfamiliar with health care systems.
- **Consequence**: Non-compliance.

**Identifying with information about care and treatment needs**
- **Vulnerability**: Not familiar with health care systems.
- **Consequence**: OR patient re-scheduled,

**Identifying with information about care and treatment needs**
- **Vulnerability**: Not familiar with health care systems.
- **Consequence**: OR patient re-scheduled,

**Identifying with information about care and treatment needs**
- **Vulnerability**: Engaged in home care.
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