

Jessica Ansbach, NIC

ASL Interpreting and Language Services Management

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Profile:

Nationally certified ASL interpreter and experienced team manager with demonstrated success in project management, scaling services in an expanding network, and pioneering initiatives with tangible impact.

Experience:

Supervisor, Language Services // Hackensack Meridian Health

April 2019- Present

- Medical Interpreting for patients throughout the healthcare network as needed.
- Supervise a regional language services team to include clerical staff and professional interpreters.
- Collaborate across disciplines with teams to accomplish quality goals, policy compliance, increased accessibility and satisfaction with language assistance at all points of care.
- Facilitate language assessments and medical interpreter training for bilingual employees (500 annually).
- Manage small- and large-scale projects to include document translation, VRI and OPI implementation, documentation compliance, new employee orientations and annual learning.

Staff Interpreter, DEI/Language Services // Meridian Health

May 2013 – April 2019

- Delivered high quality medical interpretation as per national standards and best practices, involving Deaf/hearing teams, tactile ASL, and spoken interpretation. Addressed conflicts and conducted service recovery for Deaf patients when necessary. Pioneered the network's first advisory committee consisting of Deaf and hard of hearing community members and multidisciplinary team of healthcare professionals.

ASL Interpreter, Workshop Presenter, Consultant // Self-Employed

January 2007- Present

- Facilitate effective communication between different parties through offering interpreting services, consultation, and resources about reasonable accommodations in multiple settings. Design training and education material on various topics and present to broad range of audiences, including CEU education to over 100 interpreters through dynamic learning environments, both in-person and virtual.

Staff Interpreter, Disability Services // Camden County College

2009- 2013

- Professional educational interpreting in various classroom settings. Specialized in English as a Second Language courses. Tutoring and coaching for Deaf and Hard of Hearing students, and Interpreting students.

Adjunct ASL Instructor, ASL/English Interpreter Training Program // Ocean County College

2007-2015

- Designed grading rubrics for all levels of ASL instruction. Presented ASL instruction at all levels within Interpreter Training Program. Prepared advanced level courses, while serving as medical interpreting subject matter expert.

Education and Credentials:

National Interpreter Certification (NIC)
Registry of Interpreters for the Deaf
2011-Present

Master of Public Health and Health Promotion
Mississippi University for Women
Anticipated graduation - 2025

Bachelor of Arts – English
York College of Pennsylvania
2004

Certificate of Completion – ASL/English Interpreting
Ocean County College
2006

Professional Affiliations:

Registry of Interpreters for the Deaf
Certified Member

NJ Association of the Deaf
Member

HMH Team Member Resource Group – Abilities, Women in Leadership
Committee Lead

Ocean County College Advisory Committee – Interpreter Training Program
Board Member