

## **Silvia Villacampa**

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## **Board Candidate Resume for NCIHC 2025**

### **Professional Summary**

Experience in language services company leadership, healthcare interpreting, language access, and professional services contracting at the state and local level, and with public school systems. Dedicated to advancing equitable, high-quality communication access, as well as to cultural competency, diversity, equity and inclusion for U.S. communities. Former freelance professional medical interpreter working in hospitals, healthcare settings, and public school settings.

### **Professional Experience**

#### **Liberty Language Services — Tysons, VA**

Managing Director, 2011-Present

- Responsible for administrative and financial operations of the company including banking functions, financial controls, contracts, insurance, and intellectual property.
- Lead for federal government business development.
- Prepare bids and proposals for federal and healthcare sector opportunities for interpretation and translation services.
- Managed successful ISO and ASTM certification process for company's language services (ISO 17100/18587/18841 and ASTM F3130).
- Perform federal government contract vehicle administrator duties and responsibilities.
- Serve as point of escalation for incidents, complaints and other sensitive matters occurring with customers, vendors and interpreters.
- Work closely with Language Services and HR Manager to ensure quality, compliance, professional standards and integrity in company operations and processes.

#### **Arlington County Public Health Division — Arlington, VA**

COVID Case Investigator, Nov 2020 – March 2021

Performed over the phone interviews with persons testing positive for COVID and data entry, determined who to contact for contact tracing calls and follow up. Provided guidelines for isolation and information on assistance and resources for individuals and families. Conducted interviews in English and Spanish, and use of over the phone interpretation services for other languages.

### **Volunteer Professional Leadership**

#### **American Translators Association (ATA) – Medical Division Jan 2022-Oct 2025**

ATA MD Leadership Council Member and Editor-in-Chief *Caduceus* newsletter

- Served as a leadership council member for one of the largest divisions of the ATA,

providing input for development and planning of activities. Served as lead for the editorial team that produces the division's newsletter published 2-3 times per year.

#### **Volunteer Activities**

**NOVAnext Mentor** November 2025 – present. Serve as mentor to a recently displaced federal worker who is currently job seeking. Program sponsored by the Northern Virginia Community College.

**Batala Washington** since 2015, practice and perform as a surdo drummer for the Washington, D.C. based all-women band performing Afro-Brazilian samba reggae. Performances are both public and private and largely for the Washington, D.C. and Baltimore metropolitan communities.

**Virginia Medical Reserve Corps** since 2011. Serve as a bilingual English/Spanish volunteer, in support of outreach events for the Arlington Public Health Division and other agencies in the county. Provide Spanish/English interpretation at events as needed.

#### **Education**

B.A. International Affairs/Political Science, **Mary Washington University**

#### **Certifications**

**Forest and Nature Therapy Guide** certification from the ANFT (Association of Nature and Forest Therapy Guides and Programs), 2024. Trauma-informed training for guiding groups and individuals.

**Wilderness First AID and CPR**, 2025

**Certified Medical Interpreter (CMI)**, 2013-2018